



SVERRE RYAN, CAPTAIN

Captain Ryan grew up amidst the beautiful mountain fjords and coastal waters of Norway where his fondness for the sea began early. Following Navigation School, his seamanship skills were put to the test while sailing worldwide on oil tankers and bulk carriers. His first training position as an Engine Oiler allowed him to build his experience from the ground level up and served as a foundation for the promotions that followed. After serving his country as a member of the Royal Norwegian Navy in the late 1970s, he was intrigued by the unique and fast-paced cruise ship industry and subsequently spent many years sailing the warm waters of the Caribbean. His experience on all types of vessels continued to expand when he later accepted the challenge of "flying" hovercrafts up river in northern British Columbia and Alaska. However, the allure of the cruise industry enticed him back where he has since continued to sail around the world as a fully licensed Master Mariner. Captain Ryan has been known to tell many fascinating stories from his adventurous travels! He and his wife now make their home in Canada. Captain Ryan warmly welcomes each of you onboard the *Voyager of the Seas*.



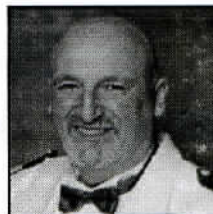
LUKE AEROWSMITH, CRUISE DIRECTOR

Luke AerowSmith, Cruise Director, England. Has been working at sea for 8 years after plying his trade in entertainment for over 12 years. His work has taken him to France and Spain to entertain guests from around the world but it is his desire to work with the best Entertainment product the cruise industry has to offer. He began his career as a soccer player in his hometown of London, England but now calls Gothenburg, Sweden his home. His passion is to "simply put a smile on the faces of every guest to ever cruise" and is excited to meet you around the ship and in particular every evening in the theater at our fabulous shows and hopes you tune in and contact "The Late Night Early Morning Show" on channel 14! Happy Sailings!



INGOLF LARS PISCH, FOOD & BEVERAGE DIRECTOR

Ingolf was born in Germany and grew up in a hotelier's family, in which he got involved from a very young age. After a successful apprenticeship at the Inter-Continental Hotel Düsseldorf, Ingolf began his career in the hospitality industry. During these early years, Ingolf was also studying wines with the German Wine Institute. Ingolf began his career at sea in 1992 onboard German cruise ships and from the get go he realized that the Seaman's life was for him. In between his tenures at sea, Ingolf continued to study different topics including languages, management and wines of the world. He joined Royal Caribbean International in April 2007, and has proudly served onboard the *Adventure of the Seas*, *Grandeur of the Seas*, *Empress of the Seas* and *Splendour of the Seas*. He is proud to lead the Food and Beverage operation onboard the *Voyager of the Seas*.



ANTONIO MURESU, HOTEL DIRECTOR

Antonio Muresu was born on the beautiful island of Sardinia, Italy where he began his hospitality industry career in 1970, but later moved to Canada where he now lives with his family. Tony is a Hotel Management School graduate and started his sea-going career with Royal Caribbean International in the year 2000 on the *Voyager of the Seas*. Since then he has served on the *Adventure of the Seas*, *Radiance of the Seas*, *Majesty of the Seas*, *Sovereign of the Seas*, *Grandeur of the Seas* and *Navigator of the Seas*. He is an active member of the prestigious culinary association La Chaîne des Rôtisseurs where he holds the title Bailli Regionale. Tony looks forward to making your cruise vacation with the *Voyager of the Seas* a special one.



CLAUDIO OREGGIA, CHIEF ENGINEER

Claudio was born in Sanremo, but raised on the close by city of Imperia, on the Italian "Riviera dei Fiori". In Imperia he completed his nautical education on the local Technical Nautical Institute, named "Andrea Doria" for the famous Genoa's Admiral. He started his maritime career as Cadet Engineer on board Costa Line's passenger ships in 1981.

He joined Royal Caribbean International in 2001, as 2nd Engineer and assigned to new building ship *Adventure of the Seas*, in Turku shipyard. After four years on board *Adventure of the Seas*, he was transferred again to the new building for *Freedom of the Seas*, spending one more year in Turku shipyard. Before *Voyager of the Seas* he had been working also *Jewel of the Seas*, *Radiance of the Seas*, *Liberty of the Seas* and *Allure of the Seas*. He is now proud to be the Chief Engineer onboard the *Voyager of the Seas*.



SAMMI SUN, LOYALTY & CRUISE SALES MANAGER

Sammi comes from the exotic city of Shandong, China. She graduated from Shandong University, majoring in English and Hotel Management. Sammi began her cruise ship career in 2003 working for Star Cruises in the entertainment department and served as Cruise Director from 2006 to 2008. Working on ships and living this type of lifestyle enabled her to travel all across the world. In 2009 she joined Royal Caribbean International and now serves as your Loyalty & Cruise Sales Manager onboard *Voyager of the Seas*. With 10 years of cruise industry experience and over 20 countries visited, Sammi is looking forward to assist you and your family, in finding the perfect future cruise vacation.

WE LOOK FORWARD TO MEETING YOU

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USEFUL INFORMATION

Adventure Ocean Back Deck - Please note that the Back Deck behind the Youth Facility on Deck 12 is for ages 12 - 17 only. No adults permitted.

All guests 17 and under must be clear of all public areas by 1:00 am each evening unless accompanied by a parent or guardian. If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines. A copy can be obtained at Guest Relations Desk, Deck 5 or in the Cruise Services Directory, located in your stateroom.

Alcohol-free Zones - We ask parents to please be aware that the areas at and around the Adventure Ocean and Arcade located on Deck 12 are strictly alcohol-free zones. We ask that you please respect our youth activities areas.

Alcohol Policy - Effective as of all sailings commencing on or after July 28, 2006, the minimum drinking age for all alcoholic beverages on all Royal Caribbean International ships is 21. However, on cruises departing from European, Asia and South American countries, where the legal drinking age is typically lower than 21, a parent who is sailing with his or her son(s) and/or daughter(s) who is between the ages of 18 to 20, may sign a waiver allowing the 18 to 20 year old to consume alcoholic beverages. Thank you for your cooperation.

Broadcast Television - Royal Caribbean International is proud to present the widest variety of stateroom television entertainment available at sea.

Cruise Services Directory - Found in your stateroom is a Cruise Services Directory that contains answers to frequently asked questions, a telephone directory and a Room Service Menu.

Customs Allowance (United States citizens) - Each guest is allowed the following Duty Free items: 50 non-Cuban cigars, 200 cigarettes, 1 liter of alcohol per guest 21 years of age and over. If you purchase over the allowance you will be subject to duty taxes.

Entertainment Seating - Please remember: no saving of seats. We also kindly ask that all children sit with their parents.

Guest Conduct Policy - For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct Policy for both adults and children. These guidelines cover a variety of areas, including but not limited to:

•Smoking •Verbal abuse •Violent and/or unruly behavior
•Excessive, offensive language •Possession of an illegal substance
•Vandalism •Solicitation •Underage drinking

If Royal Caribbean International determines that any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port-of-call. Please make sure to familiarize yourself found with these guidelines. A copy can be obtained at Guest Services, Deck 5 as well as in the Cruise Services Directory.

Helpful Health Information - Norovirus: With seasonal viruses appearing in the United States, Europe and around the world, Royal Caribbean International, working in conjunction with the Centers for Disease Control, has instituted enhanced cleaning procedures onboard all its ships. You will likely see some of these activities during your cruise vacation. Medical experts strongly suggest travelers pay close attention to washing their hands. The experts tell us that the best way to prevent colds, flu and gastrointestinal illnesses is to simply wash your hands thoroughly with soap and hot water after bathroom breaks and again before eating anything. Your cooperation and assistance is greatly appreciated. Further health information can be viewed in channel 27 on day 1 and channel 14 on all other days.

Internet Connection - The Internet connection speed may not be same to what you are accustomed to on land due to satellite connectivity and bandwidth limitations.

Medical Care - Medical Facility charges are based on 2008 UCR (Usual, Customary 7 Reasonable) published by PMIC (Practice Management Information Corporation). Guests who wish to be seen outside of the posted hours will be charged an additional \$30 fee. The Medical Facility is located near the portside stairs/elevators on Deck 1, aft. Tours of the Medical Facility are not permitted.

Pool Towels - Exchange your pool towel (one clean for one used) at the Towel Exchange Station, Deck 11 using your SeaPass card. A \$25 fee per towel will be added on your SeaPass account for towels not returned. Please refer to daily compass for opening hours.

Port Safety Information - We would like to advise our guests to take extra care on the pier when leaving and returning to the *Voyager of the Seas*. These areas are controlled by the Local Port Authorities and at times can be hazardous. Please look out for ropes, wires, moving vehicles, dumpsters, rail lines, bollards, steel grates and uneven surfaces. Please take care.

Radios, Tape Recorders, Cell Phone/Mobile and CD Players - Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones. For the enjoyment of all guests, please refrain from the use of cell phones, walkie-talkies and hand-held radios during all show performances and in all dining venues.

Reserving Seats and Lounge Chairs - Please be advised that the reservation of seats in our theaters and lounge chairs poolside and on open decks is strictly prohibited.

royal caribbean online[®] - Check stocks or e-mail a friend for a nominal charge. Twenty-four-hour access. Located in the Library on Decks 7 & 8.

Save The Waves - Please refrain from throwing anything overboard either in our ports-of-call or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans.

Smoking Policy - For the comfort and enjoyment of our guests, the *Voyager of the Seas* has been primarily designated as a non-smoking ship. Smoking is prohibited in all staterooms, corridors, entertainment and dining venues. However, we recognize that some of our guests smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our lounges, on open air decks port side and stateroom and suite balconies. Royal Caribbean International kindly asks all guests to please observe the non-smoking areas and to refrain from smoking pipes or cigars in any of the public areas. These requests are made to provide a comfortable shipboard environment for everyone.

Swimming Pools - Please be advised that the Solarium and Solarium Hot Tubs on Deck 11 are for adults only over the age of 16. All families and children are welcome to use the two main pools on Deck 11. Guests under the age of 16 wishing to enjoy the Main Poolside Hot Tubs must be accompanied by a parent or guardian. In the interest of public health, children in diapers, pullups or who are not toilet trained are not permitted in the swimming pools or hot tubs at any time. We thank the parents/guardians in advance for helping us to enforce these guidelines. If a lounge chair remains unoccupied for 30 minutes or more, our Deck Patrol has been instructed to remove the towels and personal effects. This policy enables all guests to share equally in the enjoyment of the facilities.

Telephone Calls - Calls can be made directly from your stateroom. Dialing instructions are located in the Cruise Services Directory. The telephone rate is \$7.95 per minute and charges will be billed to your SeaPass Card. Friends and family can call you from home. Give them this number: 1-888-RC4SHIP. This includes calls made using a phone card and/or toll-free numbers. Keep in touch with friends and family with phone service from your stateroom. Just try not to rub it in, that they're home and you're here. \$7.95/minute.

United States Department of Agriculture Warning - In our ports of call, please remember to eat and drink safely. To avoid illness, drink only bottled water, carbonated beverages, beer or wine with no ice. Eat only cooked meat, poultry and seafood and avoid any dairy products and raw fruits and vegetables. Please be advised that guests are not permitted to bring any fruits & vegetables, meats & poultry, cut flowers or soil onboard or off the ship. Any violation of this policy may result in a fine. Thank you for your cooperation.

United States Public Health and Center for Disease Control Regulation Information - Animal food such as beef, eggs, lamb, milk, pork, poultry or seafood that is raw or undercooked significantly increases risk to vulnerable and immunodeficient guests.

Voyager Day Spa and Fitness Classes - Cancellations must be made 24 hours before the appointment to avoid a 50% charge. All teens must have their parents consent before receiving treatments. A parent or guardian must sign the teen's client consultation form acknowledging their consent. If you are under 16 years of age, a parent or guardian must be with you for treatments performed in private rooms. All guests under the age of 18 receiving massage treatments are required to wear their bathing suits during treatments. All Fitness classes will be held at the Aerobics Studio or a place designated by the Personal Trainer. Guest 16 years and older are welcome in the Fitness Center. Teen guests are not permitted in the sauna or steam rooms.

Video and Tape Recording Policy - With respect to artists' rights, we kindly remind our guests that video and audio recording is not permitted during show times.

Wake Up Calls - Speed dial and enter your preferred wake-up time in 4 digits - using 24 hour clock. For example 7:15 am =0715 and 2:30 pm =1420.

Youth Evacuation Plan (YEP) - All children ages 3-11 years must wear a YEP wristband indicating their assembly station at all times. If your children are participating in an Adventure Ocean Program, our highly trained Youth Staff will take them to meet you at your assembly station in the unlikely event of an emergency. All children will be supervised until they are reunited with their parents or guardians. Children who do not already have their YEP wristbands may obtain them at Guest Services, Deck 5 or from the Youth Staff at Adventure Ocean activities.